

Customer Services – Service unlimited

## Express services

### 48h On-site service

We're there for you when you need us. A specialist will be on site within 48 hours of you reporting an issue. The vast knowledge of our back-office team means we can get to work repairing your ProMinent system. So that everything is soon running again as normal.

#### You can rely on that

- We will be on site within 48 hours of you reporting an issue
- Expert know-how
- Repairs carried out by a specialist
- Use of genuine spare parts

#### Clear benefits for you

- Fast support
- Minimal downtimes



#### Ready for you.

ProMinent Group Headquarters  
 ProMinent GmbH  
 Im Schuhmachergewann 5-11  
 69123 Heidelberg  
 Phone: 06221 842-0  
 Fax: 06221 842-215  
[info@prominent.com](mailto:info@prominent.com)

For detailed information please refer to our terms of service on the website.

