

Customer Services – Service unlimited

Smart services

Smart Support

Smart Support lets us take a look at your ProMinent system even when we are not on site. We send a link to your mobile device and you simply activate the chat with our service adviser. You can show us exactly the problem you are experiencing in a video chat. We provide individual advice – quickly and competently.

You can rely on that

- Rapid response time
- Expert advice

Easy-to-use video chat system

- Simple login
- With any device
- Any location
- Support via conference and video chat
- Transfer of documents
- Record function (to follow shortly)
- Service report

Clear benefits for you

- Reduction of downtimes
- Improved operational reliability
- Reduced costs



Ready for you.

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For detailed information please refer to our terms of service on the website.

